

Withdrawal policy concerning the order of a BrainYoo account

Withdrawal Policy

Right of Withdrawal

You can cancel your contractual declaration within 14 days without giving reasons. The period begins is 14 days beginning at the day of conclusion of the contract. To execute your right of withdrawal, you must inform us, BrainYoo Mobile Learning GmbH, Wilhelmstr. 16, 65185 Wiesbaden, Phone (0049) 0611-9006951 (free of charge), Fax (0049) 0611 – 940 61 25, support@brainyoo.com, about your decision to withdraw this contract in form of a clear declaration, e.g. in a letter, fax or e-mail. You can use the attached withdrawal form.

The timely dispatch of the revocation of the contract is sufficient in order to safeguard the period of revocation.

Consequences of Withdrawal

In the case of an effective withdrawal, we are to pay back all payments received by you, including delivery costs (with the exception of additional costs resulting from you choosing another mode of delivery than the standard, most advantageous one proposed by us), immediately and within fourteen days beginning the day we received the notification of withdrawal. For this repayment we use the same method of payment chosen by you for the original transaction unless otherwise agreed. In no case will there be additional fees for the repayment.

If you requested the service to begin within the withdrawal period, you are to pay us a reasonable amount equivalent to already performed services or part services compared to the total service set out in the contract up to the date on which we received your notification of withdrawal.

Wiesbaden, Patrick Schmidt, Manager Brainyoo Mobile Learning GmbH

Withdrawal form

(If you want to withdraw your contract, please fill out this form and send it back to us.)

- To: Brainyoo Mobile Learning GmbH, Wilhelmstr. 16, 65185 Wiesbaden, Fax (0049) 0611 – 940 61 25 (free of charge), support@brainyoo.com

- I withdraw the contract of the provision of these services

- Ordered (date), received (date)

- Name of consumer

- Address of consumer

- Consumer's signature (only on paper notification)

- Date